## **KEY FINDINGS**



## 2015 AFP **Transaction Banking Survey** Underwritten by CGI

2/3

of corporate practitioners are highly satisfied with bank services, but suggest the following **areas for improvement:** 



HARMONIZATION OF BANKS



TIMELIER INFORMATION



KNOW-YOUR-CUSTOMER (KYC) PROCESS

## 92% of Organizations Have Relationships with Multiple Banking Partners.

8%	38%			21%						13%									
1 2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	20+
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Download the full results www.AFPonline.org/TransactionBanking